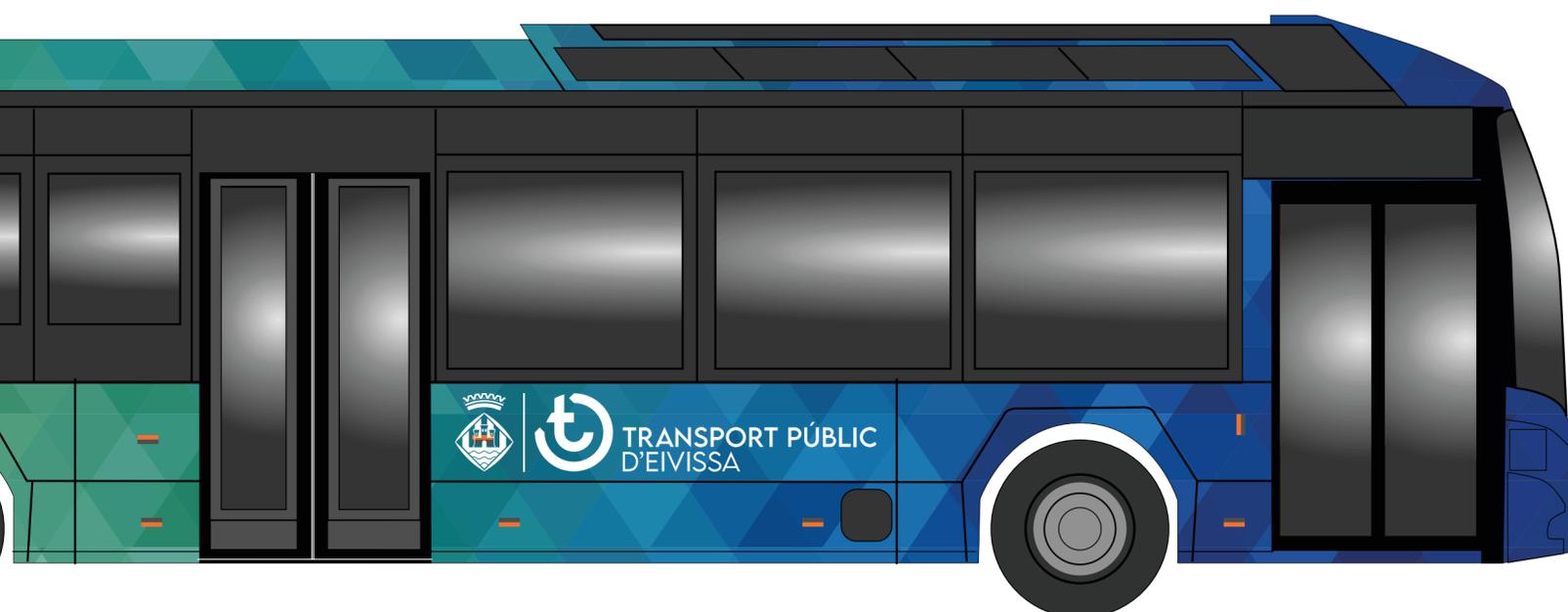


Traveler guide

Metropolitan and Urban Transport in the City of Ibiza



In easy-to-read

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<https://www.inclusion-europe.eu/easy-to-read/>



TRANSPORT PÚBLIC
D'EIVISSA

alsa

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Welcome to the service

Metropolitan and Urban Transport in the City of Ibiza

The Metropolitan and Urban Transport
in the City of Ibiza service has several lines.

These lines have different icons:



Lines with this icon,
mean they have circular routes.



Lines with this icon,
mean they work at night.



Lines with this icon,
mean they connect with the airport.



Lines with this icon,
mean they connect with the port.



Lines with this icon,
mean they connect with beaches.



Lines with this icon,
mean they connect with the hospital.

The **Metropolitan and Urban Transport in the City of Ibiza** service has 17 lines. Check all the stops and schedules of each line on the website www.alsaibiza.es/en

-  **A2** Eivissa – Jesús – Cala Llonga
-  **A7** Eivissa – ses Salines
-  **AER02** Eivissa – Sant Jordi – Aeroport
-  **AER03** Eivissa – Aeroport Express
-  **AER05** Aeroport – platja d'en Bossa – ses Figueretes
-  **D2** D. Pacha – port d'Eivissa – D. Ushuaïa
-  **N5** Sant Jordi – Eivissa – es Puig d'en Valls – Jesús
-  **N6** Eivissa – platja d'en Bossa
-  **P3** Eivissa – platja d'en Bossa – ses Salines
-  **U2** Eivissa – Can Misses – es Puig d'en Valls – Jesús
-  **U4** Eivissa – platja d'en Bossa
-  **U7** Eivissa – Can Misses – sa Carroca – Sant Jordi
-  **U12** Eivissa – es Puig d'en Valls – Eivissa
-  **UE3** dic des Botafoc – Parc Marià Villangómez
-  **H UE8** CETIS – Can Misses – Vara de Rey – es Gorg – (Dalt Vila)
-  **UE9** dic des Botafoc – port Vell
-  **UE10** (Cementeri) – Ca n'Escandell – es Viver – V. de Rey – dic des Botafoc

Where can you see the information of the **Metropolitan and Urban Transport in the City of Ibiza** service?

You can see the information in these places:

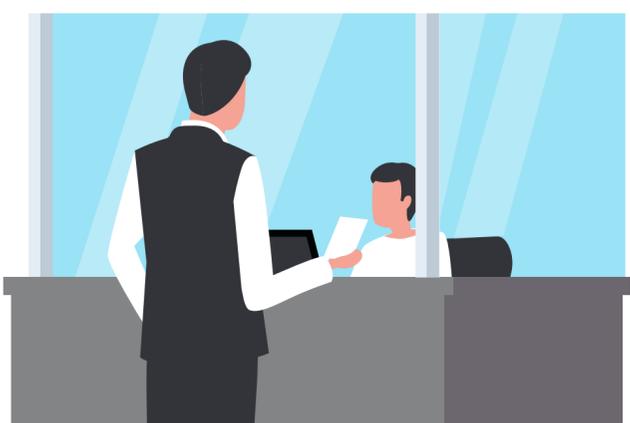
1. On the posters at the bus stops.
2. On the website:
www.alsaibiza.es/en
3. In the Mobi4U app 
4. At the customer service phone number
910 207 007
The service is available 24 hours a day.
5. At the information point of the Ibiza CETIS Bus Station.

From May to October: Monday to Saturday
(working days) from 7 in the morning to 10 at night.
Closed on Sundays.

From November to April: Monday to Friday
(working days) from 9 in the morning to 6 in the evening.
Closed on Saturdays and Sundays.

6. At the information point of Ibiza Airport.

From May to October: Monday to Saturday
(working days) from 8 in the morning to 11 at night.
Closed on Sundays.
Closed the rest of the year.



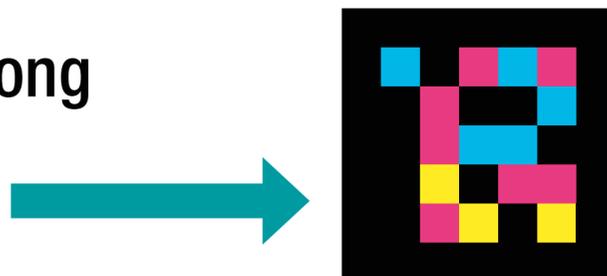
What **information** can you see about the **Metropolitan and Urban Transport in the City of Ibiza** service?

You can see:

1. Real-time bus schedules.

Some bus stops have a Navilens code.

If you have the Navilens app on your phone, you can know how long the bus will take. You only need to scan a code like this



2. The routes and bus stops of the lines of the **Metropolitan and Urban Transport in the City of Ibiza** service.

3. The rules for travelers and travel recommendations.

4. The video-interpretation service in Spanish Sign Language.

This is for deaf people who use sign language to communicate.

This service is available on the website

and at the information points at the Ibiza CETIS Bus Station and at Ibiza Airport.



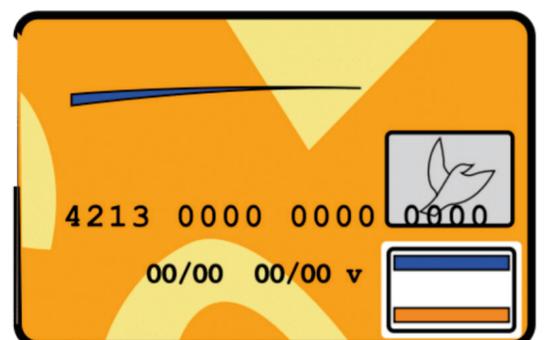
What must you do at the bus stop?

Follow these steps:

- 1.** Wait for the bus at the stop.
Respect the turn of the people who are waiting.
When you see your bus coming, raise your arm to tell the driver that you want to get on.



- 2.** Prepare your payment method.
You have 3 options:
 - a.** With the Ibiza Transport card.
 - b.** With cash.
 - c.** With your bank card.



How must you get on the bus?

Follow these steps:

1. Go to the front door.

Respect the turn of the people who are waiting.

When you see your bus coming, raise your arm to tell the driver that you want to get on



2. Wait for the doors to open completely.

If the doors are closing, do not put your hands in and do not try to enter.

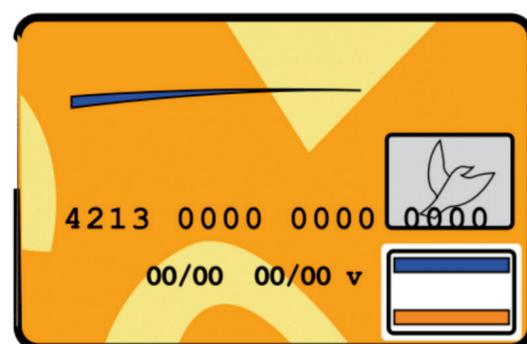
Ask the driver to open them again.



3. Pay for your ticket.

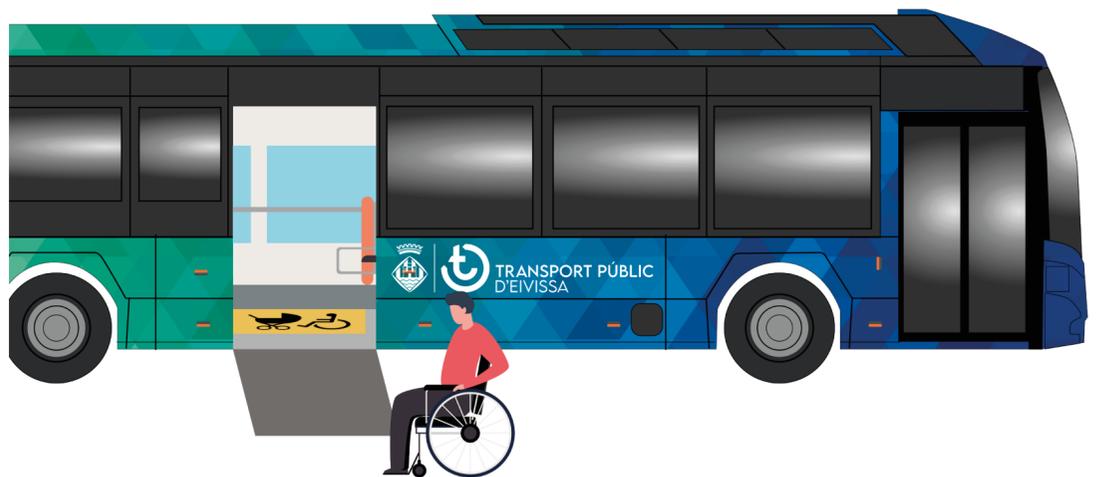
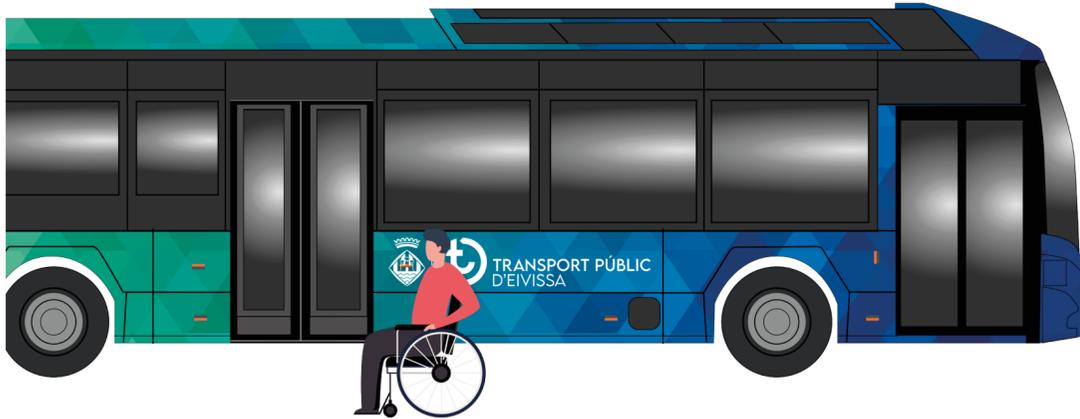
Remember you have 3 options:

- a. With the Ibiza Transport card.
- b. With cash.
- c. With your bank card.

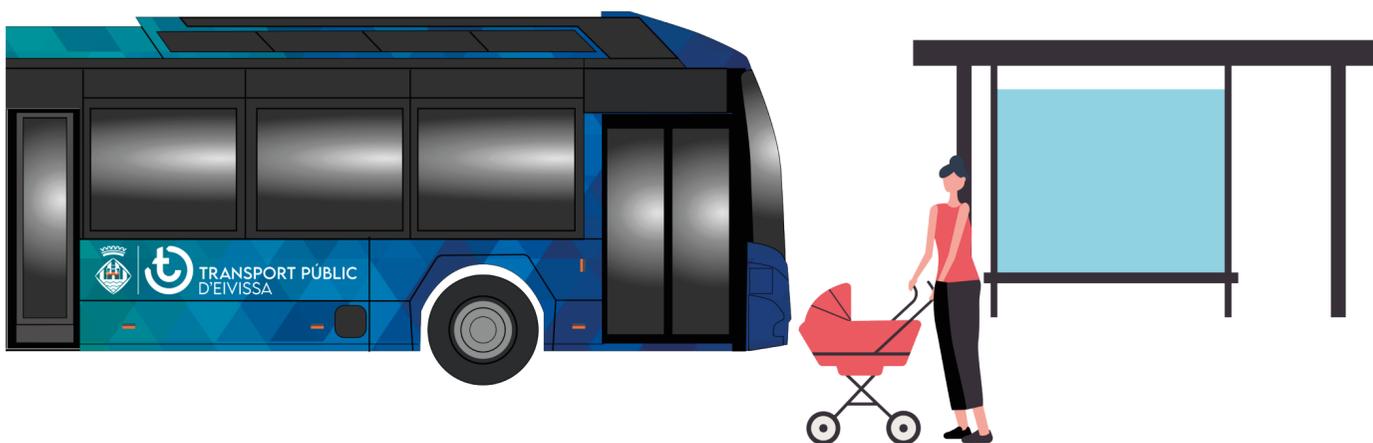


What do you have to do in these cases?

1. If you travel in a wheelchair, enter using the ramp at the middle door. Ask the driver to open it by pressing the button.



2. If you travel with a baby stroller, enter through the front door. If your baby is not in the stroller, you must fold it.



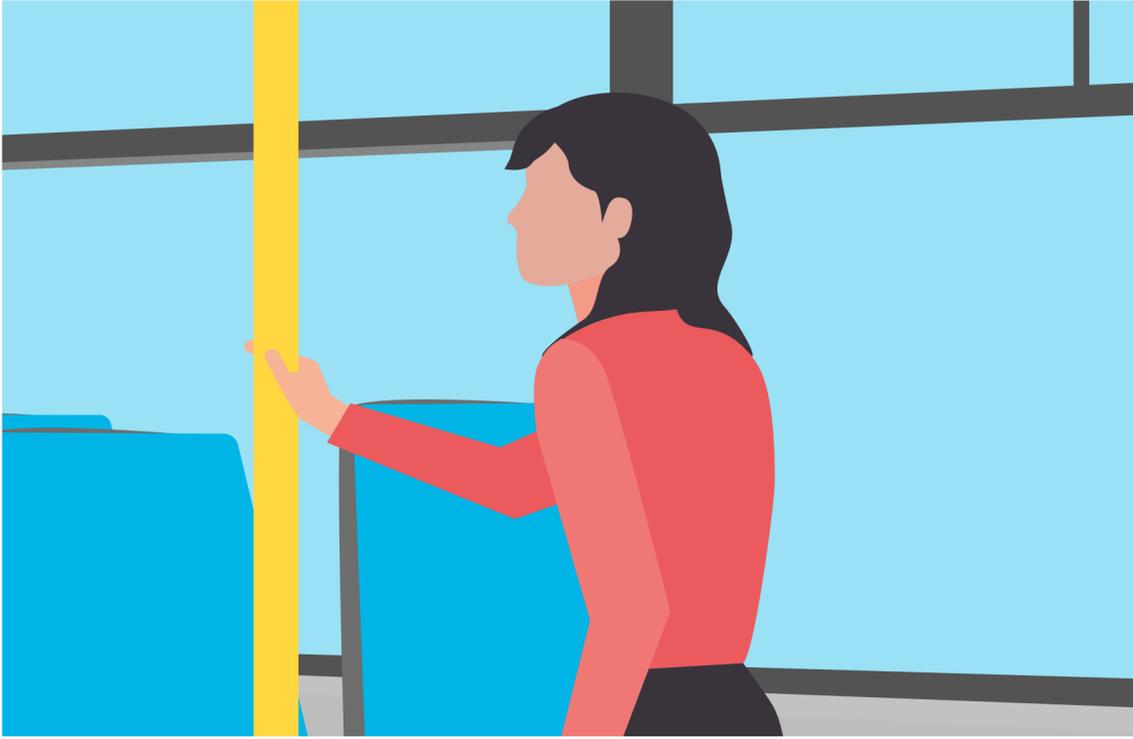
3. If you travel with a guide dog or an assistance dog, enter with your dog through the front door. You must keep your dog on a leash during the whole trip.



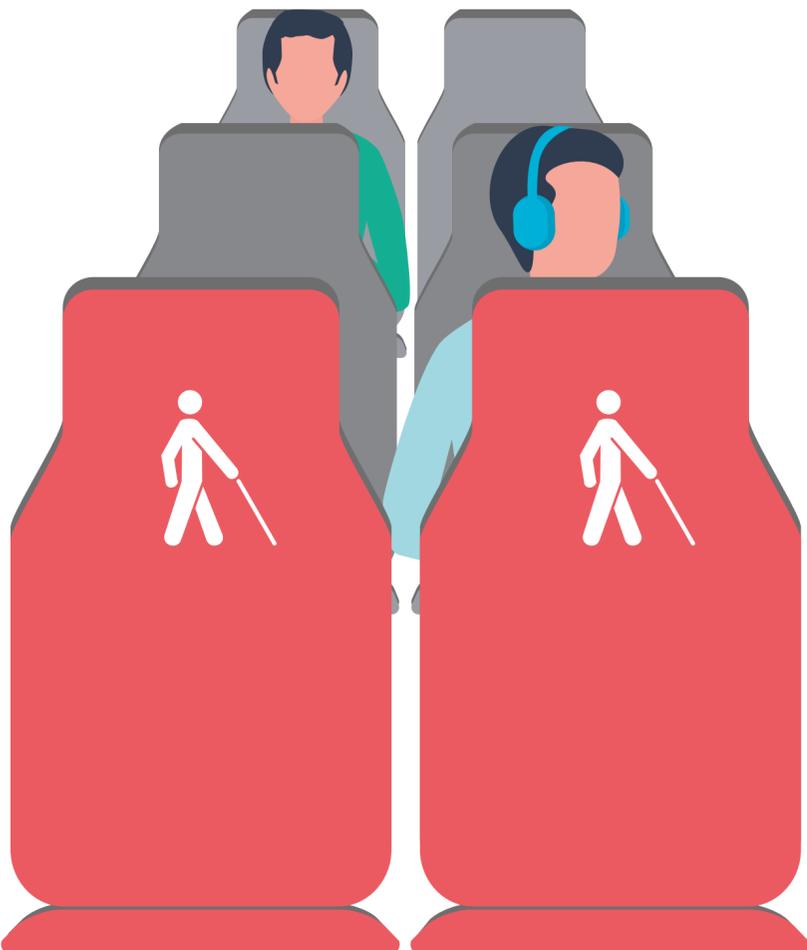
What rules must you follow inside the bus?

Follow the driver's instructions at all times.

1. Hold on to the bars to move inside the bus without falling.



2. People with reduced mobility, blind people, pregnant women, or the elderly have some reserved seats in red color. Respect the use of these seats for these people



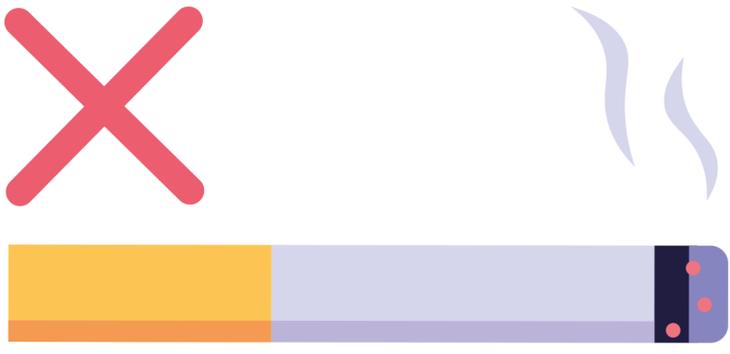
- 3.** If you travel in a wheelchair, go to the reserved space. Place the wheelchair facing the back of the bus. Lean the chair against the backrest and put on the seat belt.



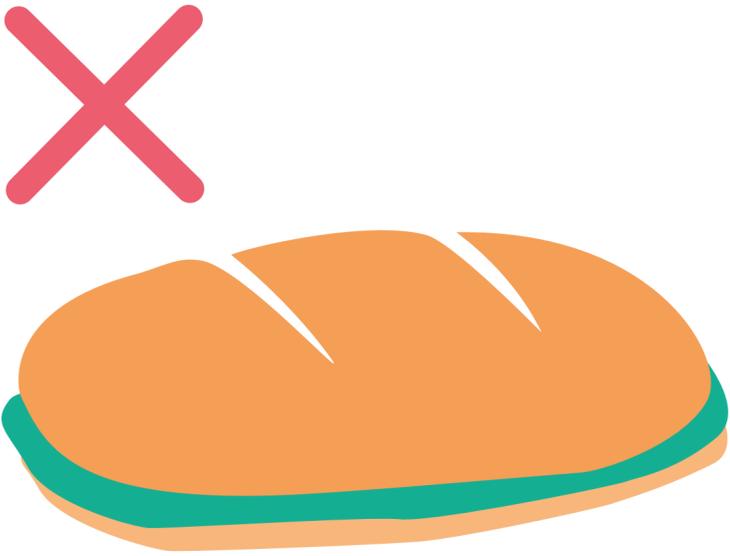
- 4.** If you travel with a baby stroller, go with it to the reserved space. Place the stroller facing the back of the bus. Put the brakes on the stroller.



5. You cannot smoke or vape inside the bus.



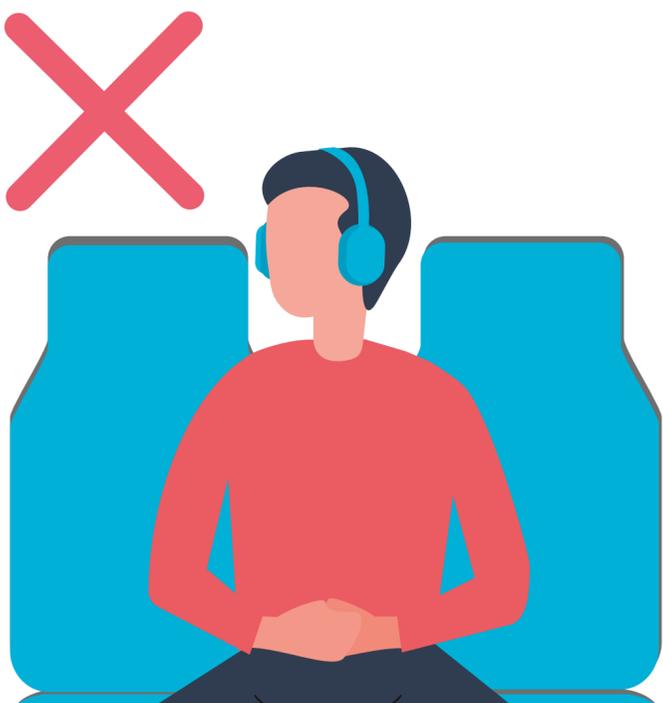
6. You cannot eat inside the bus.



7. Respect the other travelers.



8. Only occupy your own seat.



What services are inside the bus?

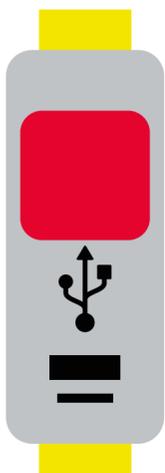
The **Metropolitan and Urban Transport in the City of Ibiza** service buses have these services:

1. Free WiFi internet.

To use it, connect to the ALSAWIFI network.



2. Sockets and USB ports to charge your devices, like your phone or tablet.



3. Free movies and series.

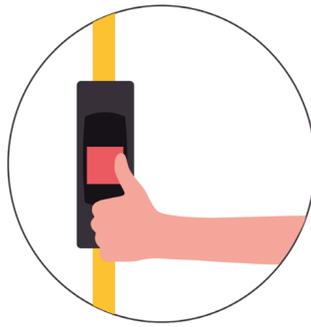
To watch them, connect your phone or tablet to the ALSAWIFI network and choose the series or movie you want to watch.



How must you get off the bus?

Follow these steps:

- 1.** Press the stop button in advance to tell the driver you want to get off at the next stop.



**PARADA
SOLICITADA**

- 2.** Collect your things, like suitcases, backpacks, or other objects.



- 3.** Go to one of the exit doors.
Hold on to the bus bars until the bus has fully stopped.

- 4.** Wait until the doors are open and respect the turn to leave.
Do not push other travelers.

- 5.** Get off the bus.
Be careful with the step when you go down.



Have a good trip!



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